



Broker Training



Investor

Email Message



Dear Investor,

We hope this message finds you well. We are writing to inform you about an important restructuring process taking place at ILAM Fahari I-reit.

As part of this restructuring, we kindly request you to register your account on our new platform. To do so, please click on the link provided below or copy-paste it into your browser:

Registration Link: [click here](#)

If you encounter any difficulties during the registration process or have any additional questions, please feel free to reach out to our customer service team via email at ilam@cdscregistrars.com or by calling +254 20 258 8000 | +254 710 888 000.

We greatly value you as a customer, and we appreciate your cooperation during this transitional period.

Thank you for your continued support.

Sincerely,

ILAM Fahari I-reit

Registration Form



Client is required to set Preferred **username** and **password**

Welcome:

NYOROKA,MARIA

Username *

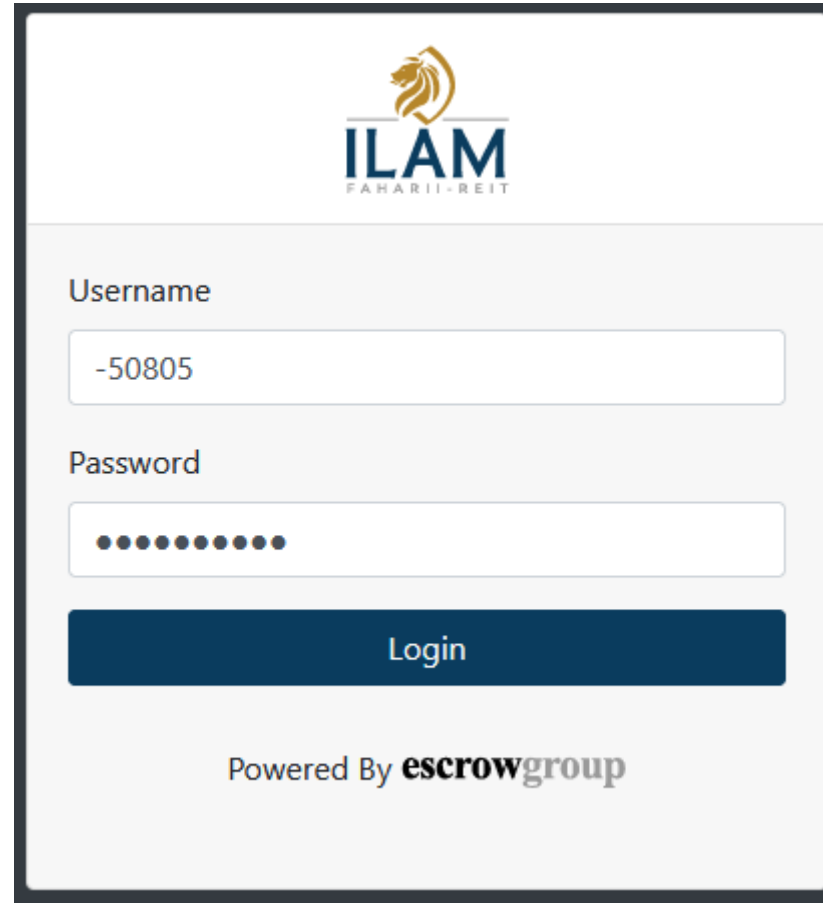
Password *

Confirm Password *

[Go To Login](#)

Login Form

Client is required to Login using set **username** and **password**

A screenshot of the ILAM FAHARII-REIT login form. The form is enclosed in a dark grey border. At the top center is the ILAM FAHARII-REIT logo. Below the logo, the form is divided into two main sections: "Username" and "Password". The "Username" section has a text input field containing the value "-50805". The "Password" section has a text input field with ten black dots representing a masked password. Below these fields is a dark blue button with the text "Login" in white. At the bottom of the form, it says "Powered By escrowgroup" in a grey font.

Investor Dashboard



NDONGA, SAMUEL KARIUKI
ROLE: UNITHOLDER



ILAM FAHARI I-REIT REDEMPTION OFFER/ Dashboard / Dashboard

NAME
NDONGA, SAMUEL KARIUKI

CDS NUMBER
-50805778

ID NUMBER
ND508057

CURRENT HOLDINGS
400

APPROVED REDEMPTIONS
0 [View](#)

APPROVED TOP-UPS
0 [View](#)

REJECTED REDEMPTIONS
0 [View](#)

REJECTED TOP-UPS
0 [View](#)

REDEMPTION

You have **400** units that can be redeemed for **Ksh 2,560.00**. Do you wish to accept the offer?

[ACCEPT](#)

TOP-UP

We are offering you **780850** units for **Ksh 4,997,440.00**. Do you wish to accept the offer?

[Top Up Units](#)

TRANSACTION DOCUMENTATION

FAQs [DOWNLOAD](#)

OM [DOWNLOAD](#)

T&Cs [DOWNLOAD](#)

POLICY [DOWNLOAD](#)

REDEMPTION

REDEMPTION

You have **400** units that can be redeemed for **Ksh 2,560.00** . Do you wish to accept the offer?

✓ ACCEPT

Click on **Accept** to redeem units for Cash via your Selected broker.

On The Right you select your **Broker, Preferred Bank** and **Account No** you wish to receive the funds.

Upload copy of your ID and **Accept** the Terms & Conditions

ILAM FAHARI I-REIT

Company:

ILAM FAHARI I-REIT

Unitholder Number:

-50805778

Current Holding :

400

Applicant Details

No. of Units:

400

Total Payable:

2560.00

Broker:

Nothing selected

Banking Details

Mode of Payment:

Mobile Money Bank Transfer

Bank:

Nothing selected

Branch:

Nothing selected

Account Name:

NDONGA,SAMUEL KARIUKI

Account Number

Swift Code:

National ID/Passport/Cert of incorporation.:

Browse... No file selected.

Upload

Do you accept our terms and conditions?

Yes No

Confirm

Cancel



TOP-UP

TOP-UP

We are offering you **780850** units for **Ksh 4,997,440.00** . Do you wish to accept the offer?

Top Up Units

Click on **Top Up Units** to Accept the offer and increase your units to the minimum Required

On The Right you select your **Broker, Preferred Bank** and **Account No** you wish to buy units with.

Upload copy of your ID and proof of payment.
Then **Accept** the Terms & Conditions

ILAM FAHARI I-REIT

Company:

ILAM FAHARI I-REIT

Unitholder Number:

-50805778

Current Holding :

400.00

Application Details

No. of Units:

780850

Total Payable:

4997440

Broker:

Nothing selected

Banking Details

Mode of Payment:



Mobile



Bank

Money Transfer

Bank:

Nothing selected

Branch:

Nothing selected

Account Name:

NDONGA,SAMUEL KARIUKI

Account Number

Swift Code:

Source of funds :

National ID/Passport/Cert of incorporation.:

Browse...

No file selected.

Upload

Do you accept our terms and conditions?

Yes

No

Confirm

Cancel





Broker Panel

Email Message



Dear Broker,

We hope this message finds you well. We are pleased to inform you about an important restructuring process taking place at ILAM Fahari I-reit.

Below are your login credentials

Username: brokerintB02

Password : 123456

To access your account and explore the enhanced features, please click on the link provided below or copy-paste it into your browser:

Registration Link: [click here](#)

If you encounter any difficulties during the registration process or have any additional questions, please feel free to reach out to our customer service team via email at ilam@cdscregistrars.com or by calling +254 20 258 8000 | +254 710 888 000.

We greatly value you as a broker, and we appreciate your cooperation during this transitional period.
Thank you for your continued support.

Sincerely,

ILAM Fahari I-reit

Broker Dashboard



ILAM FAHARI I-REIT REDEMPTION OFFER/ Dashboard / Dashboard

INCOMING REDEMPTIONS

UNITS	VALUE
0	0.00

[View](#)

APPROVED REDEMPTIONS

UNITS	VALUE
0	0.00

[View](#)

REJECTED REDEMPTIONS

UNITS	VALUE
0	0.00

[View](#)

INCOMING TOP-UPS

UNITS	VALUE
20,000	128,000.00

[View](#)

APPROVED TOP-UPS

UNITS	VALUE
780,750	4,996,800.00

[View](#)

REJECTED TOP-UPS

UNITS	VALUE
0	0.00

[View](#)



CUMULATIVE BROKERAGE FEE

149,904.00



OVERALL ACCEPTED TOP-UP APPLICATIONS

1



OVERALL ACCEPTED REDEMPTION APPLICATIONS

0

Incoming Top Ups

ILAM FAHARI I-REIT REDEMPTION OFFER/ Authorizations / Application Authorizations

Company Details

Company:

ILAM FAHARI I-REIT

Broker Code:

B01

Applications Pending Authorization

Client`s Name	Application Type	Units	Value (KSH)	Date Created			
STANDARD CHARTERED NOMINEES NON RESD A/C	TOP-UP	20,000	128,000	28 July 2023 15:50:19	View Details	View ID	Authorize

View Details



1. Broke are required to review the application details
2. They are required to review and authenticated the proof of payment and ID before they can authorize either top up or Redemption
3. Incase of a deceased unit holder the Broker is required to advise the client to process a transfer prior to applying
4. Incase a client has not received the link the broker can request on behalf of the client for the link.
5. Once the Boker has verified funds are in place he/she can proceed to authorize Transaction.



Transaction Report

Transaction Date : 28 July 2023 15:50:19

Broker : DRUMMOND INVESTMENT BANK LTD-B01

Company Details		Individual Details	
Company	FAHARI	Name(s)	STANDARD CHARTERED NOMINEES NON RESD A/C
Transaction No	5967	CDS Number	-15227478
Application Type	TOP-UP	Industry Code	E
Price Per Unit	6.40	Tel Number	+25434242
Units	20,000	Email	testemail@gmail.com
Total Amount	128,000.00	Bank Name	
Broker`s Commision	3,840.00	Branch Code	M-pesa STK
		Bank Account Number	000000000125469

View Details



1. Broke can Generate the following reports from their panel
 1. Approved Top Ups Report
 2. Rejected Top Ups
 3. Approved Redemption's
 4. Rejected Redemptions
 5. Cumulative Brokerage Fee
 6. Overall ACCEPTED Top-up Applications
 7. Overall ACCEPTED Redemption Applications

APPROVED TOP-UP REPORT

Company : FAHARI

Price Per Unit : 6.40

Application Type : TOP-UP

Application No	Broker	Timestamp	Names	CDS Number	Units	Total Value (KSH)
5972	DRUMMOND INVESTMENT BANK LTD-B01	08 August 2023	NJENGA, WACUKA	-1002	780,750	4,996,800.00

TOTAL	780,750	4,996,800.00
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2. Reports can be exported to PDF and Excel



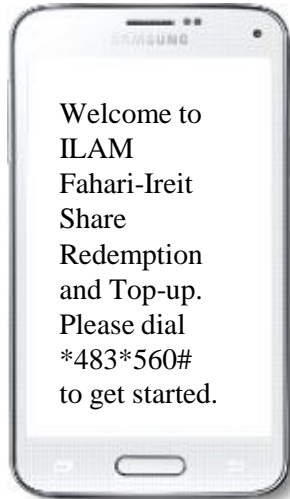
Q&A

Thank you



USSD Customer Journey

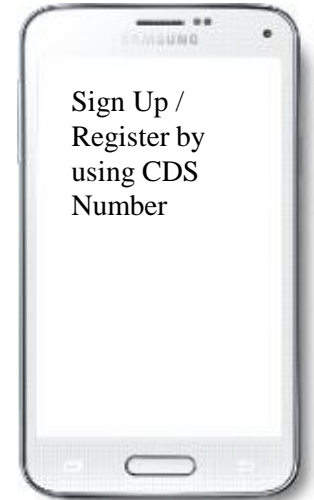
Registration



Customer Receives Message on their registered phone number from ILAM FAHARI ireit asking them to register and onboard the redemption

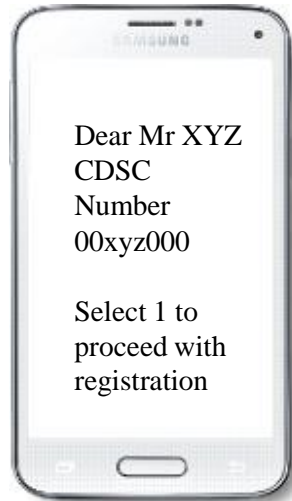


Client Dials the USSD and is prompted to enter their CDS Number.

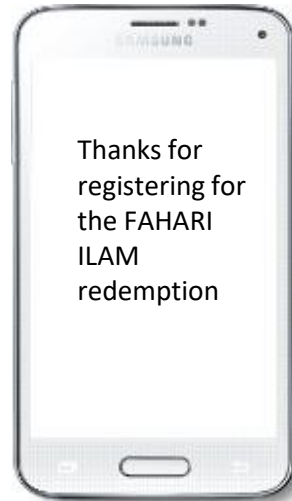


The Customer enters their CDS Number and submits for Validation

Registration

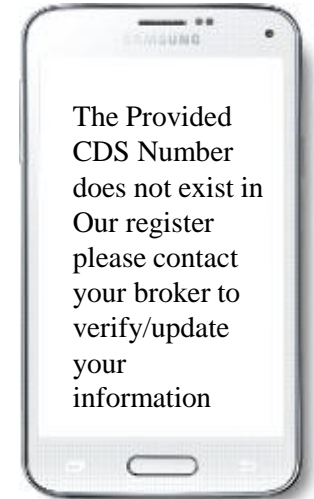


The USSD system validates the provided CDS Number against the records in the system and Prompts the Client to Register.



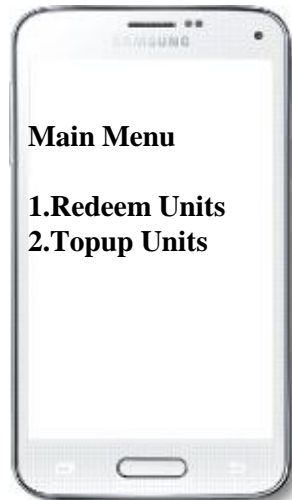
If the client information is correct, the customer is registered and gets a notification in form of a popup on his/her registration status.

Press 0 to go back to the main menu to select either Redemption or Top-up.



If the information does not match the register, the customer receives a popup/sms message advising them to visit their stockbroker to amend their kyc details

Redeem Units: M-pesa



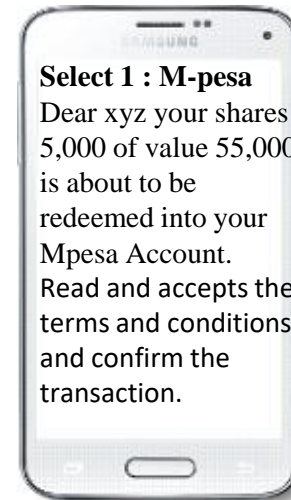
The USSD menu is displayed with the following options

Select 1 to redeem
Select 2 to topup



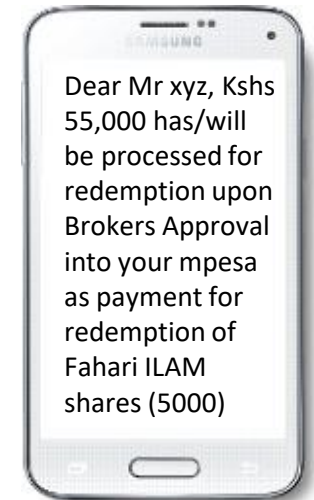
The USSD system Displays the shares and their Value in Kshs and prompts the customer to select their preferred payment method for redemption:

Select 1 : M-pesa
Select 2 : Bank Transfer



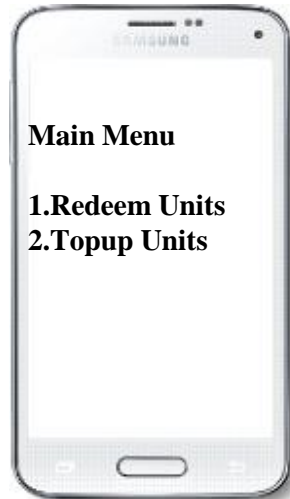
If Mpesa is selected automatically the ussd picks the users phone number and displays the Share and their value plus accept the terms and conditions

(below minimum redeem all, if above minimum prompt value to redeem)
Select 1 : Confirm
Select 2 : Reject



The USSD system processes the redemption and sends a confirmation message with the relevant client details

Redeem Units: Bank

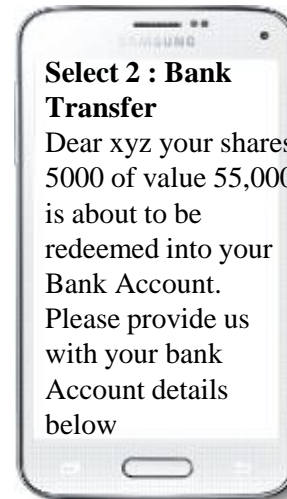


The USSD menu is displayed with the following options

Select 1 to redeem
Select 2 to topup

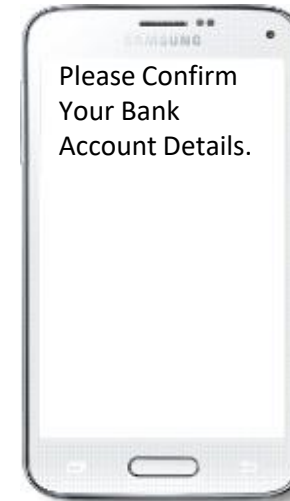


The USSD system Displays the shares and their Value in Kshs and prompts the customer to select their preferred payment method for redemption:
Select 1 : M-pesa
Select 2 : Bank Transfer

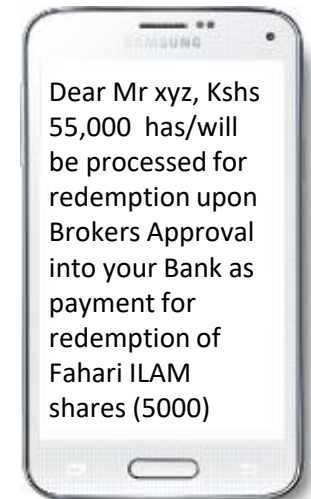


If Bank is selected it prompts the client to input Bank Account number/details and displays the number of available Shares and their value.

(below minimum redeem all, if above minimum prompt value to redeem)
Enter Bank Account :

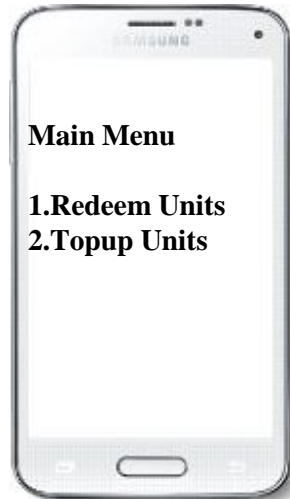


The USSD system prompts the user to re-enter the bank account details as a Confirmation & verification Method



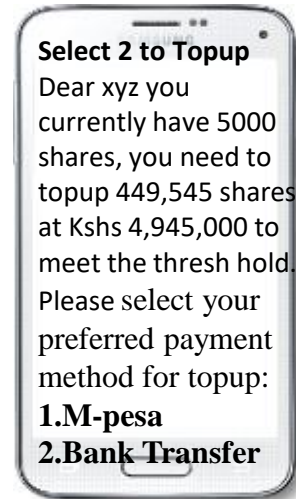
The USSD system processes the redemption to the bank Account given and sends a confirmation message with the relevant client details

Top-up: Mpesa



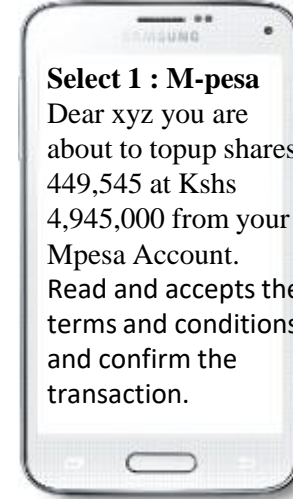
The USSD menu is displayed with the following options

Select 1 to redeem
Select 2 to topup



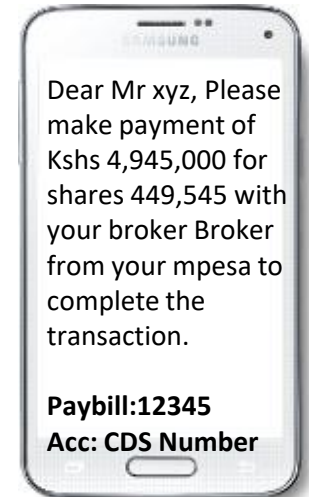
The USSD system Displays the shares and their Value in Kshs and prompts the customer to select their preferred payment method for redemption:

Select 1 : M-pesa
Select 2 : Bank Transfer



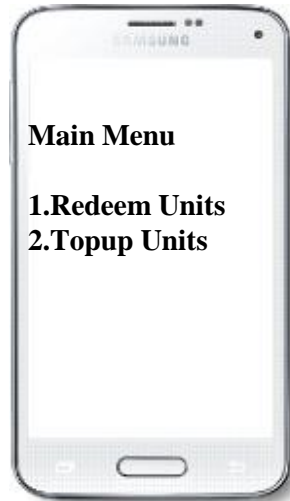
If Mpesa is selected, automatically the ussd picks the users phone number and displays the Share and their value plus accept the terms and conditions

Select 1 : Confirm



The USSD system alerts customer to Topup cash through their broker through Mpesa. Once the payment is done and confirmed by broker then the transaction is successful

Top-up: Bank



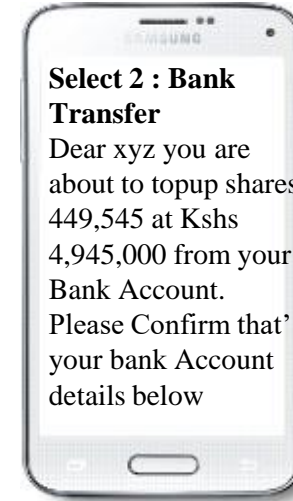
The USSD menu is displayed with the following options

Select 1 to redeem
Select 2 to topup



The USSD system Displays the shares and their Value in Kshs and prompts the customer to select their preferred payment method for redemption:

Select 1 : M-pesa
Select 2 : Bank Transfer



If Bank is selected it prompts the client to input Bank Account number/details and displays the number of available Shares and their value.

(below minimum redeem all, if above minimum prompt value to redeem)
Enter Bank Account :



The USSD system alerts customer to Topup cash through their broker through Bank. Once the payment is done and confirmed by broker then the transaction is successful

After each transaction (redemption and/or top-up), the customer receives a confirmation message on their registered phone number, including the transaction details and the updated share balance